COUNTY COUNCIL

COUNCIL MEETING - 18 MARCH 2014

<u>MINUTES</u> of the meeting of the Council held at the Council Chamber, County Hall, Kingston upon Thames, Surrey KT1 2DN on 18 March 2014 commencing at 10.30 am, the Council being constituted as follows:

David Munro (Chairman)
* Sally Marks (Vice-Chairman)

Mary Angell W D Barker OBE Nikki Barton Ian Beardsmore John Beckett Mike Bennison Liz Bowes Natalie Bramhall Mark Brett-Warburton Ben Carasco Bill Chapman Helvn Clack Carol Coleman Stephen Cooksey Steve Cosser Clare Curran Graham Ellwood Jonathan Essex Robert Evans Tim Evans Mel Few Will Forster Pat Frost Denis Fuller John Furev **Bob Gardner** Mike Goodman David Goodwin Michael Gosling Zully Grant-Duff Ken Gulati Tim Hall Kay Hammond David Harmer Nick Harrison Marisa Heath

Peter Hickman

Margaret Hicks David Hodge

Saj Hussain

David Ivison **Daniel Jenkins** George Johnson Linda Kemeny Colin Kemp **Eber Kington** Rachael I Lake Stella Lallement Yvonna Lay Denise Le Gal Mary Lewis Christian Mahne **Ernest Mallett MBE** Peter Martin Jan Mason Marsha Moseley Tina Mountain Christopher Norman John Orrick Adrian Page Chris Pitt Dorothy Ross-Tomlin Denise Saliagopoulos Tony Samuels Pauline Searle Stuart Selleck Nick Skellett CBE

Michael Sydney

Barbara Thomson

Chris Townsend

Richard Walsh

Hazel Watson

Richard Wilson

Helena Windsor Keith Witham

Fiona White

Alan Young

Victoria Young

Keith Taylor

*absent

12/14 APOLOGIES FOR ABSENCE [Item 1]

Apologies for absence were received from Mr Carasco, Mr Ellwood, Mr Gardner, Mr Hussain, Mrs Lallement, Mrs Lay, Mr Mallett, Mrs Marks and Mr Page.

13/14 MINUTES [Item 2]

The minutes of the meeting of the County Council held on 11 February 2014, as amended, were submitted, confirmed and signed.

14/14 CHAIRMAN'S ANNOUNCEMENTS [Item 3]

The Chairman made the following announcements:

- (i) Related Party Disclosures Members were reminded to complete their forms and return them to Finance by the end of March.
- (ii) Guildford Cathedral's appeal for £7m to repair the roof of the cathedral's nave.
- (iii) Royal Visits: HM the Queen and HRH Duke of Edinburgh had visited Surrey twice recently Reed's School, Cobham and the Royal Holloway College, Egham.
- (iv) He had undertaken a number of visits to flooded areas of the county and was impressed by the fantastic community spirit of the residents.
- (v) He drew Members attention to the Surrey Primary Schools competition to design a new Coat of Arms for Surrey and their display in the Grand Hall.
- (vi) The recent flag raising ceremony for the new Commonwealth flag.
- (vii) That the Institute of Excellence had awarded the Surrey Fire and Rescue Service project of the year for its work with the Adult Social Care Service in relation to fire safety and vulnerable adults.
- (viii) He announced the passing of Danny Kee, former County Council for Merstham and Reigate Hill between 1985 – 2009. Mr Kee had also been Vice-Chairman of the County Council between 1996/97 and again between 2003/05.

Members stood in silent tribute.

(ix) The lunchtime speaker was Commander Susan Lochner JP DL RN.

15/14 DECLARATIONS OF INTEREST [Item 4]

Mr Forster declared a pecuniary interest in the Original Motion standing in the name of Stephen Cooksey (item 8i) because he was a Research Case Work Organiser for Catherine Bearder MEP and said that he would take no part in the discussion or vote on this item.

16/14 LEADER'S STATEMENT [Item 5]

The Leader made a statement. A copy of his statement is attached as Appendix A.

Members were invited to make comments, ask questions and made the following points:

- Reiteration of thanks to all staff who had helped with the flooding crisis
- That the three months Council Tax relief for residents who had suffered internal flooding to their homes was welcomed
- The setting up of the task group was needed
- Fund defences should be improved
- The importance of communicating to residents
- A request to re-consider Surrey Fire and Rescue's requirements for Spelthorne
- A request to comment on utility companies and their accountability to their customers

17/14 MEMBERS' QUESTION TIME [Item 6]

Notice of 10 questions had been received. The questions and replies are attached as Appendix B.

A number of supplementary questions were asked and a summary of the main points is set out below:

- **(Q1) Mr Bennison** asked the Leader of the Council to comment on the Surrey Apprentice who had been forward for 'Apprentice of the Year'. The Leader said that the apprentice was hoping to win the award.
- (Q2) Mr Robert Evans asked the Cabinet Member for Business Services for details of the third party who was holding the outstanding amount due to the Council and if and when it may be received. Mr Harrison said that some of the losses were attributable to the Police Authority and confirmed that the Audit and Governance Committee took a cautious approach to investment. The Cabinet Member confirmed that, whilst the balance is expected to be received, it is subject to capital controls and currently there is no indication when they will be lifted. Mr Selleck queried whether any Icelandic Banks had a triple 'A' rating in 2005/06 and asked the Cabinet Member for Business Services to review both the overall structure for investing and also interbank lending with other Local Authorities. The Cabinet Member said that valuable lessons had already been learnt from the collapse of the Icelandic economy.
- **(Q4) Mr Cooksey** requested that both the data set on gully assets and the survey on all visible highway drainage assets, when completed, be made available to all Members. This request was agreed by the Cabinet Member for Transport, Highways and Environment.
- **(Q5) Mrs White** thanked the Cabinet Member for Transport, Highways and Environment for the apology and asked for reassurance that procedures with the contractors have been reviewed and the appropriate notifications would be made in future. The Cabinet Member referred to the written response and drew attention to the last two paragraphs which said that this bus stop improvement scheme was being delivered as part of the Local Sustainable Transport Fund (LSTF) programme, which had been approved by Guildford Local Committee.

(Q8) Mr Orrick referred to the last paragraph of the Cabinet Member for Children and Families' written response and asked if she would be available to meet again with some of the key players, to ensure that there was maximum consultation in relation to future short breaks provision. Mr Hodge asked the Cabinet Member, who agreed, that it was unhelpful when Members raised questions in the middle of the consultation process. The Cabinet Member said that the period of public consultation would end on 24 April 2014 and until it finishes, she was unable to comment because she will not want to influence the outcome. However, she confirmed that parents would be involved in the analysis of the comments.

(Q9) Mr Robert Evans said that residents were concerned about some of the pothole repairs and asked the Cabinet Member for Transport, Highways and Environment for the number of cases where quality was an issue because he considered that short term temporary repairs were not best use of Council funds. The Cabinet Member referred to his written response which set out details of Surrey County Council quality inspection team reviews and the standards expected. However, he acknowledged that since December 2013 the percentage of passes for permanent repairs had dropped below target which was due in part to the number of potholes caused by the adverse weather but this is now reverting back as the County Council moves towards the end of the recovery phase.

(Q10) Mr Orrick asked the Cabinet Member for Business Services why there was some discrepancy in the figures provided in 2012 and those provided in 2014 and cited an example in Waverley Borough. **Mr Essex** said that the number of claims appeared to differ widely across the Boroughs and Districts. The Cabinet Member said that discrepancies could occur when claims were carried over into the next financial year, that each claim was judged on its own merit and she would expect regional differences. She also said that the number of claims in 2013/14 was likely to be higher.

18/14 STATEMENTS BY MEMBERS [Item 7]

There were no local Member statements.

19/14 ORIGINAL MOTIONS [Item 8]

ITEM 8(i)

Under Standing Order 12.3, the Council decided it wished to hear further before agreeing whether or not to debate this motion.

Mr Cooksey made a short statement giving reasons why the motion should not be referred. He considered that his motion had been submitted three weeks ago and was similar to the motion proposed by Mr Martin. His motion had identified areas for improvement and made suggestions, whilst Mr Martin's motion just reflected the comments made in the Leader's statement made earlier in the meeting.

The Leader of the Council made a short statement saying that whilst he welcomed Mr Cooksey's comments in relation to staff and partners, he proposed to refer this motion to Cabinet because some of the work proposed was already underway and some of the suggestions would need to be considered by the proposed Environment and Transport Select Committee's task group, who would then report back to their select committee before submitting their recommendations to Cabinet.

20 Members voted for debating the motion today but 47 Members voted against debating it today.

Therefore, it was:

RESOLVED:

That this motion be referred to the Cabinet, for determination. Under Standing Order 12.6, the Cabinet must report back to County Council at the earliest possible meeting.

ITEM 8(ii)

Under Standing Order 12.3, the Council agreed to debate this motion.

Under Standing Order 12.1, Mr Peter Martin moved the motion which was:

'This Council:

- Notes and recognises the seriousness of the recent severe weather and flooding in the County and the impact it is having on residents' homes and businesses, with many thousands damaged, in some instances severely, as well as much of the County's infrastructure, for which the estimated repair bill currently stands at over £10m
- 2. Expresses sympathy and concern for the residents, businesses and livelihoods affected
- 3. Commends the County's Fire & Rescue Service, Surrey Police, our District and Borough Council colleagues, HM Armed Forces, SCC staff, and the large number of individuals and community and voluntary organisations on their response to this major incident.
- Acknowledges and welcomes the Government's commitment to support local authorities in helping those residents and businesses affected by providing Council Tax relief
- 5. Recognises that Surrey's economy, at £32.7 billion GVA, is substantial and creates a very significant net contribution to the Exchequer

This Council therefore resolves:

- a) To continue working alongside our partners to help Surrey's residents and businesses with advice and assistance and to ensure any future incidents are met with a rapid, comprehensive multi-agency approach.
- b) To assess the viability of longer term engineering and environmental solutions for Surrey in conjunction with utility companies, the Environment Agency, other Local Authorities and appropriate Government departments.
- c) To call on Government to help protect, and demonstrate the government's commitment to, this key part of the UK economy by fully funding the Environment Agency's Lower Thames Flood Alleviation Scheme.'

Mr Martin made the following points:

- Reference to the Leader's statement in relation to the recent flooding. He also informed Members that they would receive an information pack regarding the Council's response to it.
- He thanked all organisations and the public who helped with the flooding emergency and welcomed the Government help for financial assistance.
- That it was vital to get Surrey back to 'business as usual'.
- Highways repairs were likely to be in excess of £10m.
- That the Environment Agency had described the Lower Thames area (Datchet to Teddington) as most at risk, affecting 21,000 people and that the Government should fully fund the Lower Thames Flood Alleviation Scheme.
- There was a very high threshold for applications for European Union funding and it could only be applied for by Government.
- The County Council had created a Flood Recovery Co-ordination Group and officers would be available to answer Member questions over the lunchtime period.
- Finally, he commended the motion to Council

The motion was formally seconded by Mr Harmer who stressed that the County Council should as far as possible be self sufficient in funding its needs. However, the Lower Thames Flood Alleviation Scheme was different as the scale of funds required was beyond Surrey County Council's resources.

He outlined the remit of the task group and confirmed that Local Committees and Local Members would be consulted, along with Borough and District colleagues and other agencies if appropriate. Finally, he said that the proposed task group would report to the full Environment and Transport Select Committee prior to making recommendations to Cabinet.

Three Members spoke on the original motion, making the following points:

- Nearly 1000 properties had been affected in Spelthorne
- Surrey Fire and Rescue had been assisted by Fire and Rescue teams from other areas
- That officers had put in long hours and some had worked 'round the clock' to deal with the flooding emergency. Thanks were expressed to them and in particular to Ian Good from the Emergency Planning team, the Gold Command and Surrey Community Action
- 80% of those affected lived in Spelthorne 200 members of the public had attended its local committee meeting on 17 March
- Setting up the task group was welcomed
- Concern that several Boroughs and Districts were currently putting together Local Plans which need County Council input
- Assurance that any further building on flood plains would be carefully considered
- The importance of lessons learnt and the need for action

Mr Beardsmore then moved an amendment at the meeting (formally seconded by Mr Cooksey) which was to insert two additional paragraphs into the original motion (points 6 and 7) and also six further points after (c) as follows:

(6) Notes that the date of the most recent published wetspots list, where past flooding incidents have been reported, on the County Council website is

- February 2012 even though an update was promised to Members to be completed by February 2013.
- (7) Notes that the statutory Flooding Asset Register which includes key assets (structures and features such as a wall, ditch or bridge) that are known to cause or allow the major flooding of properties, critical infrastructure or block major roads when the asset is not functioning to an adequate level was last updated in December 2011 and only contains 65 items for the whole county.

And after (c), this Council therefore resolves:

- (d) The Flooding Asset Register and the wetspots list to both be completed and updated urgently, and at most within six months.
- (e) A review of the maintenance of highway drainage assets such as gullies, soakaways, ditches, channels, drains, grills and outlets. In particular, a review of the adequacy of the policy of gully cleaning at least once per year and put together a ditching programme in rural areas.
- (f) A programme of tree planting on higher ground, in particular to replace trees that have been lost, to help trap and slow down the movement of water.
- (g) The County Council to work with boroughs and districts to develop planning policies not to build on flood plains.
- (h) Flood damaged roads and bridges to be repaired.
- (i) The Leader to apply for any additional funding the County Council requires from the Severe Weather Recovery scheme, the European Union Solidarity Fund and the Regional Development Fund.

Mr Beardsmore made the following points:

- The substantive motion should be expanded so that it included some of the issues that pre-dated the setting up of a task group
- A need for increased capital funding for this issue and a requirement for an upto date wet spot register and improved gully maintenance and cleaning
- Recognition of the good work from the Emergency Services but that preventative work could have been done which may have minimised the extent of the flooding

In seconding the motion, Mr Cooksey said that the current Administration had not given priority to these areas of maintenance / cleaning in recent years and stressed the need to act together to consider future options and cost. He said that lessons needed to be learnt which is why he proposed a six point action plan in his motion and therefore, urged Members to adopt this amendment and work together with Borough and Districts to reduce the consequences from future heavy rainfall.

Three Members spoke on the amendment before Mr Kington moved, under Standing Order 23.1:

'That the question be now put'

20 Members stood in support of this request. The Chairman considered that there had been adequate debate and agreed to the request.

The amendment was put to the vote with 17 Members voting for and 44 Members voting against it. There were 3 abstentions.

Therefore the amendment was lost.

Returning to the original motion, six Members spoke and made the following points:

- Thanks to staff and in particular, the Chief Fire Officer who was Chairman of the Resilience Forum
- That over 32 agencies had been involved in the response to the flooding
- Support for the request for Government to fund the Environment Agency's Lower Thames Flood Alleviation Scheme
- Recognition of the work of local residents helping themselves and others in their neighbourhood
- Thanks to the Community Highways Officers in affected areas
- Confirmation that Project Horizon would continue, despite additional pressures on the Highways budget for repairs due to flooding damage
- A need to look at climate change

After the debate, the original motion was put to the vote and it was:

RESOLVED:

That this Council:

- Notes and recognises the seriousness of the recent severe weather and flooding in the County and the impact it is having on residents' homes and businesses, with many thousands damaged, in some instances severely, as well as much of the County's infrastructure, for which the estimated repair bill currently stands at over £10m.
- 2. Expresses sympathy and concern for the residents, businesses and livelihoods affected.
- 3. Commends the County's Fire & Rescue Service, Surrey Police, our District and Borough Council colleagues, HM Armed Forces, SCC staff, and the large number of individuals and community and voluntary organisations on their response to this major incident.
- 4. Acknowledges and welcomes the Government's commitment to support local authorities in helping those residents and businesses affected by providing Council Tax relief.
- 5. Recognises that Surrey's economy, at £32.7 billion GVA, is substantial and creates a very significant net contribution to the Exchequer.

This Council therefore resolves:

a) To continue working alongside our partners to help Surrey's residents and businesses with advice and assistance and to ensure any future incidents are met with a rapid, comprehensive multi-agency approach.

- b) To assess the viability of longer term engineering and environmental solutions for Surrey in conjunction with utility companies, the Environment Agency, other Local Authorities and appropriate Government departments.
- c) To call on Government to help protect, and demonstrate the government's commitment to, this key part of the UK economy by fully funding the Environment Agency's Lower Thames Flood Alleviation Scheme.

20/14 REPORT OF THE CABINET [Item 9]

The Leader presented the report of the Cabinet meeting held on 25 February 2014.

(1) Statements / Updates from Cabinet Members

There were none.

- (2) Recommendations on Policy Framework Documents
- A Admission Arrangements for September 2015 for Surrey's Community and Voluntary Controlled Schools and Co-ordinated schemes

The Cabinet Member for Schools and Learning was invited to present the report and thanked the School Admission / Transport team for the excellent job that they do in compiling this information.

[Please note that, following Esher CofE High School becoming an Academy on 1 March 2014, recommendation 7 has been withdrawn.]

RESOLVED:

That the following Admissions Arrangements for September 2015 for Surrey's Community and Voluntary Controlled Schools and Co-ordinated Schemes be approved:

- (1) A feeder link be introduced for Auriol Junior School for children attending The Mead Infant School for September 2015, as follows:
 - a) Looked after and previously looked after children
 - b) Exceptional social/medical need
 - c) Children attending The Mead Infant School
 - d) Siblings not admitted under (c) above
 - e) Any other children
- (2) That tiered sibling criteria be introduced for Reigate Priory for September 2015, as follows:
 - a) Looked after and previously looked after children
 - b) Exceptional social/medical need
 - c) Siblings for whom the school is the nearest to their home address
 - d) Non-siblings for whom the school is the nearest to their home address
 - e) Other siblings for whom the school is not the nearest to their home address
 - f) Any other children

- (3) That a feeder link be introduced for St Ann's Heath Junior School for children attending Meadowcroft Infant School for September 2015, in addition to the existing feeder link with Trumps Green Infant School, as follows:
 - a) Looked after and previously looked after children
 - b) Exceptional social/medical need
 - c) Siblings
 - d) Children attending Trumps Green Infant School or Meadowcroft Infant School
 - e) Children for whom St Ann's Heath Junior School is the nearest school with a Junior PAN
 - f) Any other children
- (4) That a reciprocal sibling link be introduced between Meadowcroft Infant School and St Ann's Heath Junior School for September 2015 so that these schools would be described as being on a shared or adjoining site for applying sibling criteria.
- (5) That a reciprocal sibling link be introduced between Thames Ditton Infant and Thames Ditton Junior schools for September 2015 so that the schools would be described as being on a shared or adjoining site for applying sibling criteria.
- (6) That criteria for admission to nursery for two year olds who are eligible for the free extended provision be introduced for September 2015, as follows:
 - a) Looked after and previously looked after children
 - b) Exceptional social/medical need
 - c) Children who will have a sibling attending the nursery or the main school at the time of admission
 - d) Any other children
- (7) That, subject to Hinchley Wood School also agreeing changes to admission arrangements as they have proposed, the catchment area for Esher CofE High School be extended for September 2015 to include the whole of Claygate village. (NOW WITHDRAWN)
- (8) That admission priority based on a catchment be introduced for St Andrew's CofE (Controlled) Infant School for September 2015 so that, after siblings, children who live within the published catchment area for the school would receive priority for a place ahead of those who do not, as follows:
 - a) Looked after and previously looked after children
 - b) Exceptional social/medical need
 - c) Siblings
 - d) Children living within the catchment area of St Andrew's CofE Infant School
 - e) Any other children
- (9) That the Year 3 Published Admission Number for The Dawnay be decreased from 30 to 15 for September 2015.

- (10) That the Reception Published Admission Number for North Downs Primary School be decreased from 64 to 60 for September 2015.
- (11) That Bishop Wand CofE School, Saint Ignatius Roman Catholic School and St Andrew's Catholic School be added to the list of own admission authority schools which will be considered to admit local children when assessing nearest school for community and voluntary controlled schools in Surrey.
- (12) That Camelsdale Primary School in West Sussex be discounted for the purpose of applying the admission arrangements for community and voluntary controlled schools in Surrey.
- (13) That the Published Admission Numbers (PAN) for September 2015 for all other community and voluntary controlled schools be determined as they are set out in Annex 1 of Appendix 1 of the Cabinet report, which include the following changes:
 - i.Bell Farm Primary School removal of Junior PAN
 - ii.Bishop David Brown increase in PAN from 120 to 150
 - iii. Esher High School increase in PAN from 210 to 240
 - iv. Holmesdale Community Infant increase in Reception PAN from 90 to 120
 - v.The Hythe Community Primary increase in Reception PAN from 30 to 60
 - vi.Manorcroft Primary increase in Reception PAN from 58 to 60
 - vii.Meath Green Infant increase in Reception PAN from 70 to 90
 - viii.Onslow Infant increase in Reception PAN from 60 to 90
 - ix.St Ann's Heath Junior increase in Junior PAN from 64 to 90
 - x.St Mary's C of E (VC) Infant increase in Reception PAN from 25 to 30
 - xi.Stamford Green Primary increase in Reception PAN from 60 to 90
- (14) That the remaining aspects of Surrey's admission arrangements for community and voluntary controlled schools for September 2015, for which no consultation was required, be agreed as set out in Appendix 1 and its Annexes of the Cabinet report.
- (15) That the Coordinated Admission Schemes for 2015/16 be agreed as set out in Annex 4 to Appendix 1, of the Cabinet report.

B Formation of Woking Joint Committee

The Cabinet Member for Community Services commended the formation of a Woking Joint Committee and said that she hoped to see the formation of more joint committees of this kind across the County Council.

RESOLVED:

(1) That the establishment of a Woking Joint Committee to deal with both executive and non-executive functions from 1 June 2014, in place of the current Local Committee in Woking which will cease to function from that date, be approved.

- (2) That the current non-executive functions delegated to the Local Committee be delegated to the Woking Joint Committee.
- (3) That the relevant changes to the County Council's Constitution to enable the Joint Committee to be established and become operational, as set out in Appendix 3 of the submitted report be approved, and that the Constitution of the Woking Joint Committee, as set out in Appendix 2 of the submitted report, be noted and be annexed to the County Council's constitution.

RESOLVED:

That the report of the meeting of the Cabinet held on 25 February 2014 be adopted.

21/14 SURREY PAY POLICY STATEMENT 2014 - 2015 [Item 10]

The Leader of the Council introduced the report by stating that, in line with the Localism Act, the County Council was required to approve a Pay Policy Statement for publication on the Council's website.

RESOLVED:

That the Pay Policy Statement, Annex A to the submitted report, to be published on Surrey County Council's external website with effect from 1 April 2014.

22/14 AMENDMENTS TO FINANCIAL REGULATIONS [Item 11]

This report, together with the tabled amendments (Appendix C) was introduced by the Leader of the Council. He agreed to provide a response outside the meeting to the Chairman of Environment and Transport Select Committee on whether paragraph 3.9 also applied to grants.

RESOLVED:

That the Financial Regulations in Annex 1 of the submitted report, together with the tabled amendments, be approved, for inclusion into the Constitution of the Council.

23/14 MINUTES OF THE MEETING OF THE CABINET [Item 12]

No notification had been received from Members wishing to raise a question or make a statement on any of the matters in the minutes, by the deadline.

[Meeting ended at: 12.45pm]

		Chairman

<u>Leader's Speech to County Council – 18 March 2014</u>

Mr Chairman, over the past three months Surrey has been hit by some of the worst flooding in this country's history. The flooding started before Christmas – in areas like Mole Valley, Waverley, Guildford and Tandridge and we were hit again in the New Year – this time also hitting Spelthorne, Runnymede and Elmbridge.

Overall, the numbers are vast:

- More than 2,000 homes were affected by flooding.
- Nearly 1,300 people rescued by fire fighters.
- And more than 100 roads closed.

But those numbers do not even begin to convey the extreme emotional toll on our residents.

Residents in these areas have had to deal with rivers invading their homes, their gardens and their business, destroying everything in its path and rendering homes uninhabitable.

Personal belongings have been destroyed – many utterly irreplaceable and deeply sentimental.

- Children's playgroup drawings;
- photographs of loved ones;
- old letters from friends and family –
- all gone.

And it is not just homes that are affected; many local businesses are suffering too – due to stock shortages, road closures and local residents who are tightening their purse strings.

So - what now?

What happens when the television cameras have left and when the national politicians are no longer visiting?

So who remains to help – it is Local Councillors, Community & Voluntary Groups, individuals with Local Government and our partners who remain working – working to make a difference – locally.

The initial shock has worn off, patience is wearing thin and sometimes tempers are getting frayed. Residents are left with the aftermath and face an uncertain future and just because the flood water has receded, it does not mean the problems are over.

Of course, Surrey is not alone in being impacted by the recent severe weather. Counties like, Somerset, Oxfordshire and Gloucestershire are also counting the cost of the worst nature can throw at them.

And just as in Surrey, I am sure public services in those counties have responded by coming together as One Team - to protect residents and businesses – as playing fields turned to lakes and roads became rivers.

Since the flooding started, over 600 staff have worked around the clock - 24 hours a day, 7 days a week – to provide cover in the face of this atrocious weather.

Officers from the police, the Environment Agency, local district and borough councils. Alongside staff from services across this council – such as Emergency Management, the Fire Service, Highways, Adult Social Care and Communications – to name but a few.

And, of course, we must not forget the notable contribution of Her Majesty's Armed Forces.

A huge amount of work has already happened.

As the flood waters rose, some 3,000 homes in high-risk areas - such as Chertsey, Egham and Staines - were visited to give people advice about evacuating. Fire crews used boats to evacuate people from homes surrounded by impassable roads. At the same time, high-volume pumping units were used to remove water in badly-hit neighbourhoods.

Councils opened rest centres to offer those affected a safe haven - and checked vulnerable people remained safe and well. Police went on patrol in flood-hit areas to prevent criminals taking advantage of other people's misfortune and the military lent their terrific support, helping to fill and distribute well over 50,000 sandbags – always with a smile on their face!

Mr Chairman, water levels are now receding. Our focus is now is doing what is needed to help people get back on their feet. This will involve a significant amount of work over many months – but this Council is committed to doing it.

That work started in areas such as Spelthorne, Runnymede and Elmbridge with the opening of seven recovery centres as soon as the severe flood warnings were lifted.

Flooding still continues today, yes today, in Woldingham where working with partners, we have built four temporary reservoirs to protect 450 local homes, the Kenley waterworks, Gas and Electricity Stations from flooding. These reservoirs have a total capacity of 14,000 cubic metres of water - the equivalent of five Olympic size swimming pools – are preventing flooding from further affecting the local area, homes and businesses.

We know that for many residents the financial cost of flooding will be one of their biggest concerns. It can take several weeks or even months for insurance claims to processed and for personal belongings to be replaced. Not to mention the worry and stress about how much flood insurance will cost them in the future

This Council is doing what we can to help, which is why we have worked with borough and district councils and the Police and Crime Commissioner, to make sure that residents whose homes have suffered internal flooding will not have to pay any council tax for three months - for the average Surrey tax payer, this will mean a saving of £500. We hope that this current offer of support will be of some comfort to residents - during a time of financial uncertainty.

Whilst residents are assessing the building work and counting the cost of redecoration bills, we are checking the damage to roads, bridges, embankments and footpaths across Surrey.

Our roads inspectors started that process following the severe weather at Christmas, which flooded homes in places like Leatherhead, Godalming and Weybridge.

Some of the most expensive repair bills from that stormy spell included:

- £800,000 for a road bridge near Reigate,
- £800 000 for a footbridge near Wisley
- £700,000 for a flooded embankment in Leatherhead.

The cost will go up as the full impact of last month's extreme weather is confirmed.

Meeting these costs in the current economic climate will, undoubtedly, be a real challenge to this Council. As Leader of the Council, I am doing everything I can to ensure that Surrey receives its rightful share of the government funding being made available. I have written to both Prime Minister and Eric Pickles, Secretary of State for Communities and Local Government on this very issue – and both letters are included in the flooding information packs which we will be issuing to all Members later this morning.

For those most affected, the road to recovery will be long but I have no doubt that Surrey will bounce back – as it always does.

Why? Because of the community spirit that exists in this county, the determination all agencies to do whatever is needed to help people get back on their feet and because of the commitment of volunteers and community groups who will not rest until the job is done.

Mr Chairman, Members may already be aware of the Surrey Flooding Recovery Appeal, set up by the Community Foundation for Surrey, the appeal has already raised over £33,000 to help those people recovering from the devastating floods. I want to say thank you everyone who has donated so generously to support the appeal. And, by the way – it is still open for donations! In fact, I propose that any Members Allocation funding that is unspent by the end of this financial year is donated to the appeal.

Mr Chairman, I am sure Members will want to join me in taking this opportunity to put on record our thanks to the Community Foundation - and the many charities and voluntary organisations in Surrey who are supporting communities through this difficult time.

Over the next few weeks, we will start to review our response to the severe weather. It is only right that as a listening and learning council, we reflect on what we have done and learn lessons for the future.

That's why I am delighted to announce today that the Chairman of the Environment and Transport Select Committee, David Harmer, has decided to lead a task group on flooding.

My Cabinet welcomes this important piece of work, and we look forward to receiving the task group's report later this year.

Chairman, Ben Franklin once said, 'out of adversity comes opportunity'.

I believe that the recent flooding has highlighted a big opportunity for this Council—the power of continued partnership working. Agencies have come together brilliantly over the past few weeks, and collectively we have achieved so much more than the sum of our parts.

I want to end by once again, saying thank you, to staff from all agencies who have worked around the clock to support residents through the recent flooding. If we are to meet the challenges of the year ahead, we need to continue to work effectively beyond our organisational boundaries. If the past few weeks are anything to go by – this Council and our partners are ready to do just that!

David Hodge Leader of the Council 18 March 2014

SURREY COUNTY COUNCIL

TUESDAY 18 MARCH 2014

QUESTIONS TO BE ASKED UNDER THE PROVISIONS OF STANDING ORDER 10.1

LEADER OF THE COUNCIL

(1) MR MIKE BENNISON (HINCHLEY WOOD, CLAYGATE & OXSHOTT) TO ASK:

Would the Leader of the Council join with me in thanking the employers for the part that they are playing in our successful apprenticeship scheme, totalling in excess of 500 new apprenticeships. Will he also commend the employers on their excellent record of creating a highly skilled workforce for Surrey. Could he reassure me that schools are being encouraged to sell apprenticeships to the students?

Lastly, would the Leader also join with me in thanking the staff and Cabinet Members for all the hard work that they have put in to making Surrey a strong and vibrant council, leading all other county councils in such difficult financial times.

Reply:

I would like to thank Mr Bennison for his question. Surrey continues to buck the national trend by increasing the numbers of teenagers starting apprenticeships year-on-year; last year the number of 16-18 year old apprentices in Surrey increased by 2.1% year-on-year, compared to a national decline of 11.6% over the same period.

I set a target of 500 apprenticeship starts for Surrey teenagers in 2013/14, and we were able to report that we had successfully achieved that figure in time for National Apprenticeship Week at the beginning of the month. I have committed to achieving this number again in 2014/15 and am confident that we will achieve it.

Mr Bennison is right in that none of this would have been possible without the support of Surrey businesses. In particular I wish to highlight the county's SMEs, which have contributed enormously to this success. Our work with the Federation of Small Businesses and Surrey Chamber of Commerce has been particularly valuable in promoting apprenticeships to their members.

Organisations with which the County Council does business are also embracing the opportunity to engage with the apprentice agenda. I would like to thank those of our suppliers who have taken a very positive and active approach to offering apprenticeship, traineeships and work placements for the young people of Surrey.

As the understanding of value of apprentices continues to grow amongst Surrey employers, these in turn will encourage schools, colleges and training providers to promote this option as a progression pathway for their students. The county council are also involved in the direct promotion of the apprenticeship option to young people. We have sponsored a vocational options stand at the UCAS Higher Education Fair held at the University of Surrey this week (18 & 19 March), and in October we organise and manage the annual Opportunities Fair for Year 11 students planning their next steps after GCSEs. If Member colleagues are interested in attending, it is an excellent way to gain an idea of the breadth of provision available in the county.

We are also continuing to sell the benefits of our successful internal Surrey County Council apprenticeship scheme via school and college career fairs. This ensures that schools and students are aware of our scheme and the opportunities available to their students. We are constantly reviewing how the SCC apprenticeship scheme can be accessible to all students, to ensure those with a disability or from vulnerable groups can gain equal access.

CABINET MEMBER FOR BUSINESS SERVICES

(2) MR ROBERT EVANS (STANWELL AND STANWELL MOOR) TO ASK:

Surrey County Council deposited £20 million of tax payers money with Landbanski and Glinir- two Icelandic Banks. Following the well-publicised collapse of the Icelandic economy exactly how much of this investment has the Council lost and how much has it since managed to recover?

What lessons have been learnt from this venture?

Reply:

When the Icelandic economy collapsed in October 2008, SCC had £20m of outstanding investments with two Icelandic institutions: Landsbanki and Glitnir (£10m with each). This was out of a total investment portfolio of £350m. The investments were agreed when the banks in question had very good credit rating criteria (AAA), in line with the treasury management strategy.

Since the collapse the Council has recovered the following amounts in relation to these investments:

Glitnir:

A total of £8,385,477 has been received in sterling, with the remainder held in escrow in Icelandic Krona. This balance is expected to be received by the

Council, although it is subject to capital controls and at present there is no indication when those controls will be lifted.

£m

Total Investment 10.000 Received to date 8.385

Remaining Balance 1.615 (excluding interest)

In 2008/9 the Council set up a Financial Investment Reserve to make provision for any loss which may be realised from the collapse of the Icelandic Banks. In recent years, as the likelihood of recovering the Icelandic investments has become more certain, the balance on this provision has been reduced. There is a balance of £0.6m remaining as at the end of 2013/14 which is expected to more than cover any potential exchange rate risk in relation to the remaining Glitnir investment.

Landsbanki (LBI):

A total of £9,632,000 of the £10m has been repaid to the Council, some of this as a result of the Council selling the outstanding claim through competitive auction in January 2014, (as agreed by Cabinet in November 2013). The proceeds of the sale were paid in cash in Pounds Sterling and those funds have already been received by the Council. The sale of this claim represents a clean break and the Council is now no longer a creditor of LBI.

In November 2007, following the collapse of Northern Rock, officers implemented a more risk-averse approach to the Council's treasury strategy and tightened its lending criteria by reducing the maximum period of time that a loan could be placed with any bank to one month. In response to the Icelandic banking collapse, officers placed further restrictions on deposit activity, limiting new deposits to overnight only with UK banks and building societies or AAA rated money market funds.

In consultation with the Audit & Governance Committee, these restrictions have been reviewed and elements of them lifted over time. The Council's treasury management strategy has continued to follow a cautious approach, as a direct result of the Council's experience with Icelandic banks. The 2014/15 Treasury Management Strategy was approved by the County Council in February 2014 and did not propose any significant changes, reflecting the ongoing economic climate and the Council's risk appetite.

Importantly, at the point these investments were made, the institutions in question were highly rated. Such unexpected events cannot always be avoided but the risk is mitigated by numerous factors such as limiting the amount and length of investments in a wide range of institutions, and ensuring Treasury team members keep abreast of factors influencing the economic climate.

CABINET MEMBER FOR TRANSPORT, HIGHWAYS AND ENVIRONMENT

(3) MRS HAZEL WATSON (DORKING HILLS) TO ASK:

Will the County Council promote as a high priority, and if necessary provide funding towards strategic modelling by the Environment Agency of the middle Mole to assess the viability of options to improve flood defences between Horley and Cobham?

Reply:

The County Council, as Lead Local Flood Authority, is in constant discussion with the Environment Agency (EA) about its own scheme proposals and bids as well as those proposed by other flood risk management authorities, including the EA itself.

The Council is aware that the EA has submitted its own bid for funding to undertake strategic modelling of the Middle Mole to assess options to improve flood defences between Horley and Cobham. The River Mole is designated a main river so the EA is responsible for flood risk management proposals but the county will provide whatever resources are available to support the bid should a request be made. There is, however, no existing budgetary provision available for the Council to part fund the modelling proposal.

CABINET MEMBER FOR TRANSPORT, HIGHWAYS AND ENVIRONMENT

(4) MR STEPHEN COOKSEY (DORKING SOUTH AND THE HOLMWOODS) TO ASK:

A report to the December 2013 Environment & Transport Select Committee stated "...a survey is currently underway to record all visible highway drainage assets. The survey will assist in filling in the gaps and provide a more comprehensive drainage inventory." Is the survey complete and if not, how can the County Council be confident that it has a complete and accurate calculation of the sum of money required to maintain and repair gullies if its records of gulley assets is incomplete?

Reply:

The County Council has a comprehensive data set on gully assets. Based on existing survey data there are 160,000 gullies across the county, each with a unique identification number and position coordinates recorded. The data is validated during every cleaning cycle and amendments made as necessary. This level of survey data provides us with enough detail to be confident on funding requirements to maintain and repair gullies in Surrey.

The aim of the current survey, referred to in the select committee report, is to identify and record the location of all other drainage surface features such as

catch pits and linear channels. This survey is still ongoing. Having collected records on these other features, the intention is then to include them in future routine cleaning programmes to improve the effectiveness of the maintenance process.

CABINET MEMBER FOR TRANSPORT, HIGHWAYS AND ENVIRONMENT

(5) MRS FIONA WHITE (GUILFORD WEST) TO ASK:

There is a school in my division, Guildford Grove, which has a carefully negotiated limited time parking area at the front. On the morning of 10 March, notices suddenly appeared saying that Highways were going to do some work to the footpath near the bus stop outside the school and that parking was suspended for a week. I have a number of questions arising from this:

- 1. Why was no-one consulted about the proposed widening of a footpath which would push the bus out further into the road at a very busy pinchpoint?
- 2. Why wasn't the school notified in advance of the work and the suspension of parking so that they could warn parents?
- 3. Why wasn't Guildford Borough Council notified in advance as the parking authority?
- 4. Why did no-one do me the courtesy of informing me as the local Member of the changes to the parking arrangements outside the school so that I could take appropriate steps to mitigate the chaos which the decision has caused?
- 5. In view of the number of times I, and other Members, have asked to be consulted about proposals for work in our divisions and been assured that this would be done, what steps will the Cabinet Member take this time to make sure that it does happen in future?

Reply:

1. This bus stop improvement is part of the package of 200+ bus stop upgrades across Guildford which is being funded through the agreed and approved LSTF programme. The purpose of this element of the programme is to improve passenger accessibility, the waiting environment and assist with bus service reliability.

Specifically at this busy location, the bus bay will be "filled in", allowing buses to pull up at the kerb in a parallel fashion, and then depart from the bus stop without delay. This will also make the stop compliant with the Disability Discrimination Act and is intended to improve the environment and accessibility for passengers, including those in

wheelchairs or with prams or pushchairs. The recently installed parking bays at the head of the stop had made the bus exit movement more difficult. These works will assist with improving this.

In this particular case location of the temporary bus stop was chosen in order to keep the stop as close to the shops as possible, thus minimising disruption for bus users. Our contractor, Kier, has also been asked to check what can be done to minimise any disruption whilst the works are on-going.

Guildford Local Committee and the Members Task Group have been consulted on all LSTF proposals. In addition, the Local Highway Team has been consulted. Local Members are also informed of these works.

- 2. That is one of the purposes of the notices that were put up. However the school should also have received a letter a few days in advance of the works informing them of the proposals. The gang on site had copies of this letter so if someone had approached them from the school they could have provided the information. Although there has been a change of gang on these works, we have requested that they are briefed to ensure the letter drop is completed before work starts. Due to the short time-scales for the response Kiers, our contractor, will be checking to ensure that this is done.
- 3. Due to the short duration of the works and the short notice given to the contractor to request the bays suspended, it was not deemed necessary to fully suspend the parking bay, and therefore of the need to inform Guildford Borough Council or fully suspend the parking bay. Our contractor has accepted that this was an oversight on their behalf. Their decision was based on the need to allow buses an appropriate stopping location and to not fully close the stop. For this reason parking cones were not placed on the site.
- 4. In this case Kier assumed that no formal suspension was required which was why the only notification was the sign at the site (and also why no parking cones were placed there). This was done so that works could progress without further delays to the programme which had already been delayed due to the bad weather. This is the normal process our contractor follows if they need to temporarily suspend parking for a short duration. For more permanent suspensions or for works where no parking is crucial, such as carriageway surfacing, a full suspension is sought.

Please accept my apologies for any inconvenience the works may have caused or are causing. However, be assured that the improvements will make a positive difference for all highway users. Kier have also apologised for any misunderstanding that may have occurred in this instance and have said that they will ensure that this will not happen again.

5. Surrey Highways are committed to ensuring all planned works are promoted in advance via the Surrey County Council website and the Guildford Local Committee. Highways then work with Local Committee Members to determine an appropriate consultation programme for the wider community.

The bus stop improvement scheme referred to is being delivered as part of the wider Local Sustainable Transport Fund (LSTF) programme. This programme was discussed with the Guildford Member Task Group and approved by Guildford Local Committee on 13 April 2013. Further communication was provided to local Members on 23 January 2014.

In response to the County Councillor's concerns, Surrey Highways and Travel & Transport Group will work with the Local Committee Chairman and the Members Task Group to understand if improvements can be made to increase awareness of the LSTF capital infrastructure programme.

CABINET MEMBER FOR SCHOOLS AND LEARNING

(6) MRS STELLA LALLEMENT (EPSOM WEST) TO ASK:

95.4% (10,141) of Surrey applicants have been offered a place at one of their six preferred secondary schools this year. This is a deterioration compared to last year when 96.5% were offered a place at one of their six preferred schools. This also means that there are around 500 children who have not been offered one of their six preferred schools. Parents' choices are based on many factors: proximity to home, faith, quality of teaching, etc.

My questions are:

- 1. What actions are being taken to ensure that sufficient school places are being provided to ensure that secondary school children can attend a school within a reasonable distance of their home to enable them to walk or cycle to school?
- 2. What factors are used in determining which secondary schools are expanded to ensure that places are available where there is demand whether by proximity to home, faith or quality of teaching?
- 3. As faith schools may give priority to applicants who are of the faith of the school independent of how distant they live from the school, what actions are being taken to ensure that applicants who are not of the faith of the faith schools close to their home are given a school place within a reasonable distance of their home?

Reply:

Although the preference satisfaction rate has fallen slightly this year, such fluctuation is not unusual. Each year satisfaction rates will depend not just on the number of children applying and the number of places, but also on where children live and the preference decisions that parents make. Surrey's preference satisfaction rates remain high when compared to some other areas of the country. Across London only 69.21% of children were offered one of their first preference schools whereas in Surrey we achieved a figure of 83%.

- 1. The Schools Commissioning team continually monitors the pupil forecast data to ensure that the Local Authority has sufficient school places. This data is monitored in planning areas which take into account typical patterns of transition from primary to secondary. There will be a range of travel requirements at the stage of transition from primary to secondary school as secondary schools admit pupils from a greater distance than primary schools typically do. However, all plans for school expansions have extensive discussions at a very early stage in the planning process with a range of officers from the planning & transport, property and education directorates within SCC and with parents and residents local to the school to ensure that there are robust travel arrangements, including walking and cycling options. Ultimately, it is the admission criteria for each school that determines how children will be admitted and most schools give some priority to children based on the distance they live from the school, thus ensuring that the majority of children can attend a school within a reasonable distance from their home.
- 2. Birth data, housing data (permissions and trajectories) and historical transfer trends are factored into the school planning forecasts to determine where there is demand. Trends in admissions reflecting parental preferences are closely monitored. In addition, school commissioning officers work with a range of stakeholders including Area Education Officers, Education Officers from all the Diocesan bodies linked to Surrey, Head teachers and Governors to ensure that any additional places are being created in the most appropriate schools.
- 3. In Surrey, the majority of community and voluntary controlled schools give priority to children according to whether or not the school is their nearest school. In considering which school is nearest, faith schools which do not provide places for local children are disregarded. In this way, children whose nearest school is a faith school which is oversubscribed by children of the faith are not disadvantaged in their application for their nearest nonfaith school. This helps to ensure that as far as is reasonably practicable, children are given a place within a reasonable distance from their home.

CABINET MEMBER FOR COMMUNITY SERVICES

(7) MR IAN BEARDSMORE (SUNBURY COMMON AND ASHFORD COMMON) TO ASK:

In a written answer to a public question at 25 February 2014, Cabinet meeting, the Cabinet Member said; "Our ambition for the future is to operate not from fixed fire stations but use fire engines for community work and dispatch them when they're out and about, so they can be mobilised from anywhere."

Every fire and rescue authority must produce and have a publicly available Integrated Risk Management Plan. In Surrey, this is called the Public Safety Plan.

- Where in this plan is the ambition outlined above referred to?
- Why is Surrey looking for fire stations when it plans not to have any in the future?
- What is planned for overnight operations, will fire appliances and crews be parked in lay-bys across the county?

Reply:

One of the prime means of delivering community work is through our flexible workforce using fire engines. Fire engines are not solely used for responding to incidents however we know that this is their core function. Whilst not attending incidents our firefighters will be undertaking a variety of work, much of which will be out in their communities. They will remain available to be dispatched to incidents at any time and from any location.

The ambition to operate from alternative locations whilst being involved in Community Work is not specifically mentioned within the current PSP 2011 - 2020. However, paragraph 7.49, page 28 talks about our response and how we manage our resource dynamically using automatic vehicle location and we will move our fire engines around the county to maintain emergency cover. This is an operating model we have employed for some considerable time and our position has not changed - the nearest and quickest appropriate resource to any incident will be dispatched.

In relation to fire stations, there will always be a need to house our fire engines within stations and currently Surrey Fire and Rescue Service has no intention of moving away from this. As stated within our current Public Safety Plan 2011 - 2020, (Paragraph 7.50, page 29) when referring to appropriate locations for our resources, primarily we mean fire stations, but we will also be considering locating fire engines at other identified locations when appropriate. This does not mean that we would expect to be parking fire engines at road junctions on a regular basis, but must be able to consider this at times of high demand.

CABINET MEMBER FOR CHILDREN AND FAMILIES

(8) MR JOHN ORRICK (CATERHAM HILL) TO ASK:

In the light of the failed process a year ago of the attempts to close provision for shorts breaks in East Surrey for children with complex needs and their families, how confident are you that the current consultation process, which makes a number of the same mistakes in respect of the data and analysis provided, and which contains a fundamentally flawed Equality Impact Assessment, will produce a fair outcome for residents of East Surrey?

Are you concerned that the reputation of the Council will be further damaged by this process?

Reply:

Surrey County Council did not consider or attempt to close of any of its in house provision for short breaks last year.

I assume that the question refers to the Beeches which is owned, funded and managed by the NHS. Access to the Beeches requires an NHS health assessment.

Surrey County Council's Children's Services spends over £8m per year on short breaks for children and young people with disabilities and Surrey CCGs currently fund approximately £1.3m per year. Surrey County Council invests significantly more in short breaks than many other local authorities and it continues to be a priority for the Council.

Residential short breaks for children with disabilities are provided through a number of services, including White Lodge, Cherry Trees, Applewood and Beeches.

Beeches is a resource that is funded and commissioned through our health partners. As part of their plans for service provision, on 18th January 2013 Surrey Primary Care Trust with Guildford and Waverley Clinical Commissioning Group (CCG) decided not to close the Beeches short breaks unit managed by Surrey and Borders Partnership NHS Trust. Our NHS partners committed to carrying out a Strategic Review of Short Breaks for children with disabilities in conjunction with Surrey County Council.

Families were actively involved in the process of designing the consultation and scrutinised and agreed the consultation document before it went live.

The Review has looked at a number of data sources including:

- Legislative Requirements
- Local Need
- Key messages from consultations

- Funding and provision of short breaks for children and young people with disabilities in Surrey
- · Residential services at Beeches and Applewood
- Other residential services in Surrey and out of county
- · Community based services
- · Value for money from services commissioned in all settings.

The Review puts forward options for Beeches and Applewood for the future. Respondents to the consultation also have the opportunity to put forward alternative suggestions.

Following analysis of the public consultation, recommendations will be made to Surrey County Council Cabinet and Clinical Commissioning Group Collaborative Meeting. This will include a comprehensive Equality Impact Assessment on any recommendations.

As we are currently in the period of public consultation, any feedback should be given through the survey on the 'Surrey Says' Website. The consultation period will end on 24 April 2014.

A Parent/ Carer Panel (parent/carers who use Beeches and Applewood) has been set up to jointly oversee the consultation process and ensure that it is fair and transparent process.

This Review is not a process aimed at making cuts to short break services. As noted, Surrey County Council invests significantly more in short breaks than many other local authorities and it continues to be a priority for the Council. As part of this, we need to look at how we maximise our resources to deliver best quality services to children and young people with disabilities and their families to ensure they are effective, supportive and caring for children who need their support.

We are a listening authority and we recognise that this is an ongoing issue that is very difficult for all concerned. Families are rightly concerned about the issue and we have received correspondence expressing a range of views about services that people would like us to support. I would encourage all families who use the services to engage in the consultation process.

CABINET MEMBER FOR TRANSPORT, HIGHWAYS AND ENVIRONMENT

(9) MR ROBERT EVANS (STANWELL AND STANWELL MOOR) TO ASK:

(2nd question)

Does the Council have full confidence in the ability of May Gurney as sole contractor, to be able to repair and maintain all the roads in the whole of Surrey?

What checks and quality control procedures are in place to ensure that all

work carried out by May Gurney and all sub contractors is to the highest standard?

Reply:

The council has full confidence in the ability of May Gurney (now Kier) to deliver the contract requirements, this output is both in terms of resource management and quality of delivery.

In addition to its own internal resources, Kier has access to over thirty sub-contractors, with approximately £10m per annum provided directly to local Surrey companies who work with Kier as part of a strategic team. Kier therefore have access to a wealth of both local and national resources, and this availability was no more evident than during the recent flooding crisis. During the ten week period from Xmas, Kier increased its emergency response gangs from three per day to over ten gangs, while the number of Pothole Crews increased from 16 to over 30 full time (2 man crews), with all additional resource available within 24 hours notice. Kier also arranged purchase of all sandbags and sand used by the emergency services to defend local communities.

An independent SCC quality inspection team reviews all Kier activity. All schemes over £5,000 must be individually inspected by an SCC Engineer prior to any payment, while a 10% random audit is undertaken on all schemes under £5,000. If any failures are found the council can withhold payment; penalise profit; or demand additional remedial work. Since the start of the contract in 2010 there are no outstanding quality issues and all schemes (where quality failures had been identified by SCC engineer) have been fully rectified to the council standards.

In regards to pothole repair a specific SCC team review quality each month. Every pothole must have a before and after photograph and permanent repair (with 2 year guarantee) within 28 days. This is strictly enforced with Kier required to achieve 98% pass rate for all potholes before any profit is released. The outcome of the monthly quality audit is available to all surrey residents via the Surrey Website under "Highway Maintenance Contract" homepage.

This confirms that until November 2013 Kier were achieving over 98% pass rate for pothole repairs, however, due to the ongoing flooding crisis since December the percentage of passes for permanent repairs has significantly dropped below target. However, the council accepts that this failure, since December, is not as a direct result of contractor performance but as a result of both pothole volume (with 100% increase in reported potholes since Xmas) and also the underlying road condition. With level of water saturation preventing any meaningful long term repair to roads, the council is therefore working with Kier to deliver a major long term repair programme once the water level recede in the spring.

Our internal quality management and benchmarking with peer authorities consequently confirms that Kier continue to deliver an overall high level of performance. Further information on quality output can also be found via the Kier Annual Review submitted each year to the Transport and Environment Select Committee.

CABINET MEMBER FOR BUSINESS SERVICES

(10) MR JOHN ORRICK (CATERHAM HILL) TO ASK: (2nd question)

At the March 2010 and March 2012 Council meetings, the then Cabinet Members for Corporate Services and Change and Efficiency answered the following question from me, set out below, with the detailed replies:

"How much has the County Council paid in compensation for damage to vehicles caused by defects in roads in each of the last four years, including the current year to date? How many claims have been made in each of those years in each of Surrey's Boroughs and Districts, and how many have been paid in full or part?"

Could the Cabinet Member please provide an update to the figures provided, with the same full breakdown from 2006/7 to 2013/14?

Reply:

I have been asked to produce details of carriageway claims received relating to accidents that occurred between 1 April 2006 and today's date.

The Figtree system that the insurance section uses to record such claims has been used since 2008. Whilst upon its installation all claims that the insurance section had previously received and dealt with were transferred across, the East and West area offices were only able to put claims on from a date later than 1 April 2006 and therefore some caution is required in the figures before 2008.

Members will be aware of the severe weather the county has experienced in the last two or three years, which will have an effect on the number of claims and that the figures for 2013/14 are up until 13 March 2013

The analysis of claims and amounts by year is set out below

Reigate & Banstead

2006/7	62 claims	£44,958 paid	21	successful claims
2007/8	144 claims	£52,062 paid	14	successful claims
2008/9	177 claims	£37,716 paid	14	successful claims
2009/10	455 claims	£12,848 paid	22	successful claims

2010/11	416 claims	£51,439 paid	145	successful claims
2011/12	161 claims	£32,587 paid	46	successful claims
2012/13	424 claims	£24,886 paid	97	successful claims
2013/14	416 claims	£6,539 paid	27	successful claims

Elmbridge

2006/7	49 claims	£40,987 paid	14 successful claims
2007/8	93 claims	£62,027 paid	10 successful claims
2008/9	177 claims	£52,333 paid	25 successful claims
2009/10	260 claims	£11,482 paid	12 successful claims
2010/11	195 claims	£38,596 paid	63 successful claims
2011/12	114 claims	£20,117 paid	43 successful claims
2012/13	159 claims	£7,907 paid	22 successful claims
2013/14	201 claims	£7,148 paid	21 successful claims

Epsom & Ewell

2006/7	17 claims	£37,596 paid	6 successful claims
2007/8	33 claims	£20,082 paid	1 successful claim
2008/9	60 claims	£33,241 paid	14 successful claims
2009/10	120 claims	£1,251 paid	2 successful claims
2010/11	66 claims	£15,551 paid	9 successful claims
2011/12	16 claims	£2,681 paid	7 successful claims
2012/13	67 claims	£3,049 paid	19 successful claims
2013/14	59 claims	£651 paid	3 successful claims

Mole Valley

2006/7	47 claims	£30,155 paid	19 successful claims
2007/8	112 claims	£15,328 paid	16 successful claims
2008/9	89 claims	£ 7,807 paid	12 successful claims
2009/10	205 claims	£ 6,411 paid	8 successful claims
2010/11	239 claims	£39,652 paid	79 successful claims
2011/12	88 claims	£10,174 paid	34 successful claims
2012/13	214 claims	£11,603 paid	43 successful claims
2013/14	193 claims	£5,080 paid	19 successful claims

Tandridge

2006/7	50 claims	£ 9,243 paid	12 successful claims
	183 claims	£ 9,874 paid	9 successful claims
	221 claims	£44,021 paid	37 successful claims
	386 claims	£17,158 paid	17 successful claims
2010/11	576 claims	£98,083 paid	224 successful claims
2011/12	218 claims	£24,455 paid	66 successful claims
2012/13	375 claims	£13,890 paid	58 successful claims
2013/14	433 claims	£11,217 paid	43 successful claims

Runnymede

2006/7	15 claims	£0 paid	0 successful claims
2007/8	7 claims	£0 paid	0 successful claims
2008/9	15 claims	£923 paid	1 successful claim
2009/10	34 claims	£0 paid	0 successful claims
2010/11	25 claims	£214 paid	1 successful claims
2011/12	21 claims	£0 paid	0 successful claims
2012/13	48 claims	£6,581 paid	18 successful claims
2013/14	47 claims	£709 paid	2 successful claims

Spelthorne

2006/7	27 claims	£7,308 paid	2 successful claims
2007/8	19 claims	£36,466 paid	6 successful claims
2008/9	44 claims	£11,847 paid	9 successful claims
2009/10	42 claims	£6,319 paid	1 successful claim
2010/11	33 claims	£2,904 paid	6 successful claims
2011/12	12 claims	£8,500 paid	7 successful claims
2012/13	31 claims	£9,997 paid	14 successful claims
2013/14	45 claims	£3,341 paid	1 successful claim

Surrey Heath

2006/7	20 claims	£0 paid	0 successful claims
2007/8	15 claims	£1,488 paid	1 successful claim
2008/9	62 claims	£8,380 paid	8 successful claims
2009/10	50 claims	£1,582 paid	1 successful claim
2010/11	50 claims	£4,591 paid	5 successful claims
2011/12	27 claims	£3,860 paid	8 successful claims
2012/13	97 claims	£4,522 paid	15 successful claims
2013/14	80 claims	£555 paid	6 successful claims

Woking

2006/7	32 claims	£120 paid	1 successful claim
2007/8	28 claims	£44,546 paid	7 successful claims
2008/9	49 claims	£2,099 paid	4 successful claims
2009/10	70 claims	£419 paid	1 successful claim
2010/11	72 claims	£1,090 paid	4 successful claims
2011/12	29 claims	£3,022 paid	8 successful claims
2012/13	69 claims	£4,213 paid	14 successful claims
2013/14	85 claims	£797 paid	3 successful claims

Guildford

2011/12

2012/13

2013/14

2006/7	221 claims	£18,461 paid	14 successful claims
2007/8	60 claims	£13,507 paid	12 successful claims
2008/9	175 claims	£55,483 paid	33 successful claims
2009/10	239 claims	£ 4,783 paid	6 successful claims
2010/11	229 claims	£10,149 paid	22 successful claims
2011/12	121 claims	£23,285 paid	46 successful claims
2012/13	274 claims	£35,625 paid	116 successful claims
2013/14	268 claims	£14,532 paid	43 successful claims
2013/14	200 Claims	217,002 paid	TO Successial claims
2013/14	200 01411113	214,002 paid	40 Successial claims
Waverley	200 ciaims	214,002 paid	40 Successial Glaims
	200 01411113	214,002 paid	40 Successial Gaillis
	37 claims	£ 993 paid	2 successful claims
Waverley			
Waverley 2006/7	37 claims	£ 993 paid	2 successful claims
2006/7 2007/8	37 claims 54 claims	£ 993 paid £ 5,981 paid	2 successful claims 3 successful claims

£8,226 paid

£41,467 paid

£10,561 paid

25 successful claims

90 successful claims

27 successful claims

If we add these figures together we reach a total of:

115 claims

353 claims

293 claims

2006/7	577 claims	£189,821 paid
2007/8	748 claims	£261,361 paid
2008/9	1,118 claims	£260,196 paid
2009/10	2,327 claims	£64,533 paid
2010/11	2,087 claims	£281,713 paid
2011/12	922 claims	£135,907 paid
2012/13	2,111 claims	£163,739 paid
2013/14	2.120 claims	£61.131 paid

I hope that the information provided is of interest and benefit, bearing in mind historic difficulties with changes in the database system.

County Council meeting – 18 March 2014

AMENDMENTS TO THE FINANCIAL REGULATIONS

Further amendments are proposed to the following paragraphs:

Page 75

- 3.9 Procurement Standing Orders require approval by Procurement Review Group (PRG) for award of contracts valued at £100,000 or more over the life of the contract (e.g. £25,000 a year for four years). PRG essentially covers route to market for procuring goods and services and awarding the contracts. Prior to seeking tenders, heads of service must present a strategic procurement plan proposing the preferred route to market for the project to PRG. PRG reviews the proposal for: overall effectiveness of the proposed route to market, legality, affordability and value for money. Following PRG approval, for proposals valued over £500,000 and under £1m, heads of service present proposals to the appropriate Cabinet Member, in conjunction with the Leader for approval; and for proposals valued over £1m, heads of service present proposals to Cabinet for approval.
- 3.10. Following return of tenders, heads of service must submit proposals for contract award to PRG. PRG reviews the proposal for: overall effectiveness, legality, affordability and value for money. Following PRG approval, for proposals valued over £500,000 and under £1m, the appropriate Cabinet Member, in conjunction with the Leader must approve; and for proposals valued over £1m, Cabinet must approve.

Page 82

7.3 The Chief Finance Officer will ensure that a report on the triennial actuarial valuation of the pension fund is taken to the Pension Fund Board.

Page 83

Continual Improvement Board

Provides leadership, challenge and oversight to issues relating to the delivery of the Corporate Strategy, including finance and risk.